We were tasked to review the current VicRoads research program and provide a range of creative and optimal solutions so the organisation can obtain greater value from these investments.

**Background:**
- Research is vital to support the work done in business areas around the organisation.
- Currently, there is no organisational approach to coordinating and managing Research and Development (R&D) projects.
- VicRoads requires a more transparent approach to ensure funding is directed to the right investments.

**Vision:**
VicRoads uses research to understand our road system, users’ needs, inform policy, make decisions and plan for the future.

**Key Challenges:**
- Identification of Organisation Research Needs
- Effective Communication of Research Requirements
- Assessment and Prioritisation of Research Proposals

**Key Proposed Actions:**
- Development of an organisational R&D Agenda.
- Implementation of a clear internal process to manage incoming and outgoing research proposals.
- Appointment of a research coordinator to track the VicRoads research program.
- Implementation of a R&D Investment Decision Tool.

**Achievements:**
- Consulted with over 35 key stakeholders from various business areas in the organisation.
- Contributed to the Roads Program Presentation to be presented to the Minister for Roads and Road Safety.
- Discussion paper and proposed actions approved by the Strategy and Policy Endorsement Committee (SPREC).

**Working at VicRoads**

**Learnings:**
- We discovered VicRoads’ roles and responsibilities as a government organisation.
- The approval and decision making processes within a highly structured organisation.

**Culture:**
- The working environment at VicRoads is extremely friendly. We were treated as being part of the Policy and Programs team from day one.
- Staff from various levels of the organisation were willing to give up their time and help us with the project.

**Enjoyments:**
- We were treated to a presentation of the VicRoads Traffic Management Centre to see the real-time operation of the road network.